Office of the City Manager City of Greensboro



August 27, 2010

TO:

Mayor and Members of Council

FROM

Rashad M. Young, City Manager

SUBJECT: Items for Your Information

#### **IFYI HIGHLIGHTS**

- Contact Center Feedback
- 2010 Warnersville Music Heritage Festival
- Swearing in of Police Chief Ken Miller
- Proposed Streetscape Concept and Overhead Utility Treatment on High Point Road

#### **Contact Center Feedback**

Attached is the weekly report generated by our Contact Center for the week of 8/16/10 - 8/22/10.

#### 2010 Warnersville Music Heritage Festival

Attached is a flyer for the 2010 Warnersville Music Heritage Festival, being held this Saturday, August 28, 2010, from noon until 7:00 pm at the Warnersville Community Center Constance S. Griffin Softball Field. Planned events include the rededication of the Shalonda Poole Memorial Site.

#### Swearing in of Police Chief Ken Miller

Attached is a copy of the invitation to the swearing in of the City of Greensboro's new Police Chief Ken Miller. The ceremony will take place on Wednesday, September 1, 2010, at the Coliseum's Special Events Center, Room 3, at 10:00 am.

#### Proposed Streetscape Concept and Overhead Utility Treatment on High Point Road

As a follow-up to a request made by Councilmember Nancy Vaughan at the August 17, 2010 City Council Meeting, attached is a memorandum from Adam Fischer, Director of Transportation, dated August 26, 2010, regarding the proposed streetscape improvements to High Point Road and West Lee Street, including significant adjustments of overhead utilities.

#### Public Affairs Department Contact Center Weekly Report Week of 8/16/10 - 8/22/10

#### **Contact Center**

5790 calls answered this week

#### Top 5 calls by area

Water Resources Field Operations All others Balance Inquiry - 1198 Solid Waste Changes - 369 Police/Watch Operations - 311 New Signup - 199 No Service/Garbage – 159 Landfill/Transfer/HHW - 119 Bill Extension - 162 Bulk/Recycle Calendar – 123 Courts/Sheriff – 82 General Info - 150 Bulk Guidelines - 75 Overgrown Lots - 52 Cutoff - 133 Repair Can/Garbage - 73 Police Records - 38

#### **Comments**

We received a total of 9 comments this week:

#### Field Operations - 4 comment

- Caller wanted to thank the Field Operations employee that stopped to help her when she
  was in an accident.
- The neighbors so appreciate the fact that the City came and cleaned up oil that spilled in the street yesterday – she's sorry that she was upset about it, but she thanks the City for all they did to correct it.
- Thank you for the fast clean up around the fence at the pond at the corner of Darden and Pine Lake.
- Customer states the change for trash and recycling has not worked out in her neighborhood. She states everyone is confused and we need to put out more information.

#### GDOT - 2 comments

- Speed cushions on Frazier are really doing their job. Traffic has really been going much slower. More speed cushions are needed. They really do work.
- The speed cushion trial on Frazier has had lots of good effects in the neighborhood. It
  has been very beneficial having them there. People are not going as fast as they have
  been. Speed has been reduced. I hope we get to keep them.

#### Public Affairs - 1 comment

 Resident called to thank us for always being there when she calls. We are always able to help.

#### Water Resources - 2 comments

Caller states \$20.00 penalty is not right, should not be that much, will talk to Council
person about this fee. This is robbery.

 Water Billing & Availability Charge – (Service 1 \$3.15) and Sewer Billing & Availability Charge – (Service 1 \$3.15) Why do I have to pay both fees? Seems like an extra tax and not calling it a tax.

#### Overall

Calls about changes to the Solid Waste collection schedule remained steady last week as customers continue to adjust to the new schedule. Otherwise, we received the normal mix of calls last week.

# WARNERSVILLE HISTORICAL & BEAUTIFICATION SOCIETY DEMOCRACY AT HOME

#### PRESENTS

## 2010 Warnersville Music Heritage Festival Saturday, August 28, 2010

12:00pm until 7:00pm

#### Warnersville Community Center Constance S. Griffin Softball field

**601 Doak Street** 

Greensboro, NC 27406

Celebrating Greensboro's 1<sup>st</sup> planned community (1866-2010)

#### **Planned events**

Shalonda Poole Memorial Site rededication

Dj, live music, exhibits, voter registration, meet political leaders,



#### Schedule of Events

9:00 - 11:00 ......JC Price Alumni Breakfast(for breakfast tickets call 336-691-0610)

12:00 - 1:00..... Gospel Music (New Goshen, St Phillips, Annointed Voices of Praise

1:00 - 1:30.....Shalonda Poole Rededication Ceremony

1:30 - 2:00......Democracy at Home Presentation

2:00 - 2:30...... Warnersville & the Sit-In Movement

2:30 - 3:00...... Warnersville Cheerleaders & Football Team

3:00 - 3:30 ... Community Softball Game (JC Price Alumni vs. Warnersville (Also open to others)

3:30 – 4:00....Step Show

4:00-7:00 Music Festival (Featuring "Jaybird", "Aggie Opus" (R&B) and" The Classic Funk Orchestra"

#### SPECIAL THANKS

BSN Building Stronger Neighborhoods City of Greensboro Parks & Recreation

<sup>\*</sup>Bring your blankets, lawn chairs, baseball gloves, picnic baskets, etc. and enjoy the sounds of some Smooth Jazz and Old School.

### Installation of the New Police Chief



## Please Join Us



Date:

Wednesday, September 1, 2010

Time:

10 am

Location: Greensboro Coliseum

Special Events Center, Room #3

Witness the Swearing-In Ceremony of Mr. Kenneth C. Miller to the position of Chief of Police for the City of Greensboro Police Department.



Department of Transportation City of Greensboro

August 26, 2010

TO:

Rashad Young, City Manager

FROM:

Adam Fischer, Director of Transportation

SUBJECT: Proposed Streetscape Concept and Overhead Utility

**Treatment on High Point Road** 

A feasibility study and preliminary design for streetscape improvements to High Point Road and West Lee Street have been completed by GDOT. Extensive public involvement and significant input from the Central Gateway Corridor Partnership helped to determine the final recommended streetscape concept which includes significant adjustments of overhead utilities. The total estimated cost for streetscape improvements to the 1.7 mile stretch of High Point Road from the Koury Convention Center to the Greensboro Coliseum Complex is estimated at \$7.6 million. This estimate includes overhead utility adjustments which would establish a new pole line for overhead utilities on one side of the street, would eliminate a pole line on the other side of the street, and would bury most of the overhead utilities that cross High Point Road. The recommended streetscape concept also includes placing traffic signals upon ornamental mast arms which will eliminate overhead utilities associated with traffic signals and is included in the total cost. This recommended treatment of the overhead utilities along High Point Road is similar to the treatment that was implemented with the East Market Street streetscape enhancements. The cost to implement the overhead utility enhancements to this 1.7 mile section of High Point Road as described is estimated at \$1.7 million. The cost to totally eliminate overhead utilities for this same section of High Point Road was estimated to cost about \$7.8 million and was considered to be cost prohibitive. See attached concept below showing proposed before and after streetscape and overhead utility treatments.

Engineering and Inspections has begun negotiation of final design fees for the High point Road streetscape. Completion of the design is expected by the end of 2011 with construction estimated to begin as early as 2013 pending bond funding availability.

AF

Attachment

Cc Andy Scott, Assistant City Manager Bob Morgan, Deputy City Manager

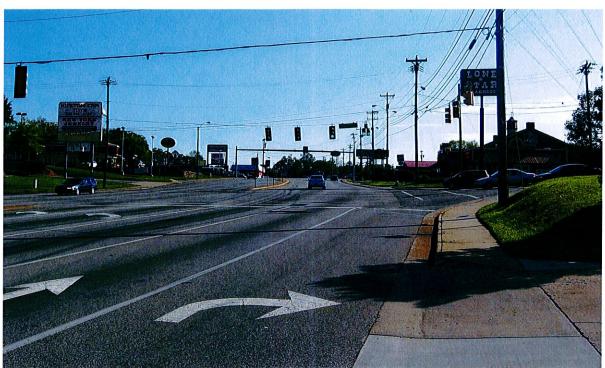


Figure 8A: High Point Road and Meadowview Road — Before

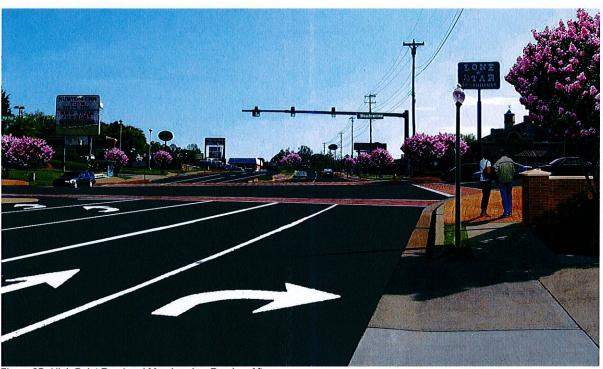


Figure 8B: High Point Road and Meadowview Road — After